

What did you just say?

Some starting points for softening language

Insurance

The 'I' in NDIS stands for Insurance. Insurance is about investment. The aim of the insurance scheme is to maximise the social and economic participation of people with disability in the community by providing resourcing to individuals to achieve this.

Intervention

Early Childhood Intervention (ECI) is the process of providing specialised support and services for infants and young children with developmental delays or disabilities, and their families in order to promote development, well-being and community participation.

Service Provider

A service provider is a business or person that delivers some or all of the supports in the plan. E.G. an ECI agency is a service provider. Under the NDIS, families will choose the service providers they want to deliver their supports.

NDIS Plan

The NDIS Plan lists the goals for the child and family which have been discussed in the planning meeting. The NDIS plan lists all the supports which are both informal (family, friend and community supports) and formal (paid support).

Service Agreement

The Service Agreement is different to the NDIS plan. The Service Agreement is about what supports will be provided, when they are provided, how they are provided, how long for and how much will they cost. The service agreement will be signed by the family and the service provider.

Social Model of Disability vs Deficit Model

The 'deficit' model views disability as requiring treatment or intervention, to 'correct' the problem with the individual. The social model of disability sees disability as a socially-created problem due to the attitudes and other features of society that do not accommodate the individual with a disability. Working in a Social Model means to focus on removing the barriers which restrict life choices of the individual.

Participant Management of the Plan

NDIS participants can choose how to manage the funding for the supports in their plan. There are a few options for families in terms of how they would like to manage their supports. This could range from requesting support to choose providers and requesting the NDIA manage the payments to independently choosing providers, paying them and managing supports completely. Families will talk through their options around plan management in their initial meeting with the NDIA. No matter which option is chosen for the payment of providers, the participant remains in control of which providers they select and when and how their supports are delivered.